

**The Role:**

- **Bar Operations:** Oversee the daily operations of the bar, ensuring efficient service and high standards. Manage bar staff, including scheduling, training, and performance evaluations.
- **Inventory Management:** Maintain and manage bar inventory, including ordering supplies, tracking usage, and ensuring proper stock levels. Conduct regular inventory checks and manage vendor relationships.
- **Customer Service:** Ensure excellent customer service by addressing patrons' needs, handling complaints, and resolving issues promptly. Create a welcoming and enjoyable atmosphere for guests.
- **Financial Management:** Monitor and manage bar finances, including cash handling, sales tracking, and budget adherence.
- **Compliance:** Ensure compliance with all health, safety, and alcohol service regulations. Maintain and enforce venue policies and legal requirements related to alcohol service.
- **Event Coordination:** Collaborate with event organizers to plan and execute bar services for special events and performances. Coordinate with other venue departments to ensure seamless service during events.
- **Staff Management:** Recruit, train, and manage bar staff, ensuring adherence to service standards and policies. Foster a positive and productive work environment.
- **Revenue Management:** Analyze customer patterns and create revenue driving initiatives.

Requirements:

- **Experience:** Previous experience as a bar manager or in a similar managerial role within a bar or hospitality environment.
- **Leadership Skills:** Strong leadership and team management abilities, with experience in staff supervision and training.
- **Customer Service Skills:** Excellent interpersonal and communication skills, with a focus on providing exceptional customer service.
- **Financial Acumen:** Proficiency in managing budgets, tracking sales, and handling financial transactions.
- **Knowledge of Regulations:** Familiarity with health, safety, and alcohol service regulations, and experience ensuring compliance with legal requirements.

Physical Demands/Working Environment:

- Ability to lift up to 25 lbs.

- Ability to perform physically demanding tasks, including lifting, bending, and standing for extended periods.
- Work in an environment with moderate to loud noise levels.
- Flexible schedule with the ability to work evenings, weekends, and holidays as needed.
- Ability to work in a fast-paced, dynamic environment.
- Appreciation for all cultures, music and art forms

Submit resumes to: Careers@gate52.com